# ExamLabs Managing Microsoft Teams Study Guide Exam MS-700

#### **Table of Contents**

**Chapter 1: Introduction to Microsoft Teams** How to Use and Access Teams **Background: The Journey from Skype** What Is Included When Creating a Team SharePoint and Teams **Using the SharePoint Site Collection Outside of Teams Groups and Teams Exchange/Outlook and Teams OneDrive for Business and Teams Summary Chapter 2: Working in Teams** Teams **Creating a Team Managing a Team Editing a Team Adding Team Members Deleting a Team Channels Adding a Channel Editing a Channel Deleting a Channel Restoring a Channel Channel Email Channel Link Favoriting a Channel** 

**Following a Channel** 

**Managing Channels** 

Tabs

**Conversations Tab** 

**Files Tab** 

**Uploading Files** 

**Deleting Files** 

**Downloading Files** 

Wiki Tab

Adding a Tab

**Deleting a Tab** 

Connectors

Search

**Using the Search Filter** 

**Quick Commands and the Command Bar** 

@commands

/commands

Tips

**Keyboard Shortcuts** 

Ctrl+K (Adding a Link)

Summary

**Chapter 3: Communicating in Teams** 

Conversations

Mentioning a Team Member, Channel, or Team

Liking a Message

Saving a Conversation Message

Exam-Labs - 100% Real IT Certification Exam Dumps www.exam-labs.com

Chat

**Chat Message Formatting Options** 

**Using Emojis** 

**Stickers** 

GIFs

Searching for a Message

**Voice Calls** 

**Video Calls** 

**Choosing the Right Form of Communication** 

**Summary** 

**Chapter 4: Meetings in Teams** 

**Private Meetings** 

**Scheduling Private Meetings** 

**Using the Scheduling Assistant** 

**Inviting Unauthenticated Guests to Meetings** 

Joining Private Meetings

**Channel Meetings** 

**Scheduling Channel Meetings** 

Joining a Meeting by Audio Conference

**Meeting Agenda** 

**Meet Now Meetings** 

**Meeting Controls for Participants** 

**Muting the Mic** 

**Disabling Video** 

**Screen Sharing** 

**Giving Control of the Screen** 

**Multitasking in Teams Hanging Up a Meeting Meeting Controls for Organizers Admitting Participants from the Lobby Muting Participants Removing Participants Summary Chapter 5: User Adoption in Teams** When to Use What for Collaboration **Real-World Use Cases Use Case 1: Coordinating a New Initiative Use Case 2: Departmental Collaboration Use Case 3: Managing IT Projects Pilots User Adoption Tips Define Your Vision Communicate the Benefits Identify the Right Team Owners Stop Duplication Check in with Users** Let the Users Have Fun **Training Ongoing Monitoring and Improvement Summary Chapter 6: Governance Creating Your Own Plan** 

**Organizational Structure for Teams and Channels Process for Creating and Managing Teams Restricting Who Can Create Teams Process for Creating Teams Teams Creation Options Determining If a New Team Should Be Created Roles and Responsibilities Decision Maker Office 365 Administrator Team Owner Team Member Feature Review Organizational Settings Team-Level Settings** Summary **Chapter 7: Automating Business Processes in Teams** What Are Bots? What Bots Can Do **Using Microsoft Flow with Teams Teams Actions in Microsoft Flow Templates Microsoft Flow App in Teams Summary Chapter 8: Known Challenges and the Future Issues with Working in Teams Editing Office Documents** 

**Importing and Exporting Channels, Data, and Files Private Channels and Tabs Read-Only Permissions Duplicate Team Names Deleting a Team Without Deleting the Group Teams Can Be Slow Issues with Communicating in Teams Channel Email Addresses Skype and Teams Interaction User Presence Bot Communications Compact Chat Layout Issues with Meeting in Teams** Calendar **Issues with Governing Teams Team Deletion Planned Roadmap User Feedback Summary** Index

#### How to Use and Access Teams

As you see in Figure 1-3, Teams is accessible via three different methods. Each format that you access a team in places slightly different parameters around what you can do with it. As an example, you currently have the option to access a team through the following ways:

- Your Internet browser by accessing your Office 365 tenant
- The Teams client application installed on a Windows-based computer
- The app installed on either an iOS-based (Apple) or an Android-based smartphone



*Figure 1-3* Teams is available as an installed client for Windows or Mac computers, as an app for iPhones, Android phones, or Windows phones, and via some web browsers.

What you will probably notice first is that based on which type of client you are accessing, you have different features available to you. In the case of the Internet site or Windows client vs. the smartphone app, this is pretty much an industry standard. Most phone apps are not quite

able to provide as much functionality as the other ways an application might be created. For the most part, enough features exist on all platforms to use the product successfully. Just be aware that the product has variances, and because it is new to the market, will continue to have many features being added, changed, or updated on its different clients.

#### **Background: The Journey from Skype**

Teams was built by the Skype for Business product group at Microsoft. Skype for Business will eventually become Microsoft Teams, however, it is important to note that this is a longer-term vision and not something that will happen immediately. At the moment, there is still a Skype for Business 2019 version planned to rollout that will be supported for many years. At the moment, Microsoft Teams is *only* available in the cloud; it is not available to be installed on local servers. Although Teams works with an on-premises installation of Microsoft Exchange (one of the pieces of Teams), it is important to note that currently some of the features, such as eDiscovery for Teams, will not work in that scenario.

As a quick point of reference, to utilize all the functionality that Teams has available and the new features continually being added, you need to be fully in the cloud on the Office 365 suite and all the related applications (SharePoint, Exchange, Skype for Business, and OneDrive for Business).

It is also important to note that although Microsoft Teams is built in part from Skype for Business, not all the features from Skype for Business are available in Teams at the moment. According to the Microsoft roadmap, however, they are in progress and should be delivered in the near future (or have already been delivered, depending upon when you are reading this book).