ExamLabs

EC-Council Certified Incident Handler

Study Guide

Exam 212-89

Purpose of this Self-Assessment

This Self-Assessment has been developed to improve understanding of the requirements and elements of EC Council Certified Incident Handler, based on best practices and standards in business process architecture, design and quality management.

It is designed to allow for a rapid Self-Assessment to determine how closely existing management practices and procedures correspond to the elements of the Self-Assessment.

The criteria of requirements and elements of EC Council Certified Incident Handler have been rephrased in the format of a Self-Assessment questionnaire, with a seven-criterion scoring system, as explained in this document.

In this format, even with limited background knowledge of EC Council Certified Incident Handler, a manager can quickly review existing operations to determine how they measure up to the standards. This in turn can serve as the starting point of a ‘gap analysis’ to identify management tools or system elements that might usefully be implemented in the organization to help improve overall performance.

How to use the Self-Assessment

On the following pages are a series of questions to identify to what extent your EC Council Certified Incident Handler initiative is complete in comparison to the requirements set in standards.

To facilitate answering the questions, there is a space in front of each question to enter a

score on a scale of ‘1’ to ‘5’.

1 Strongly Disagree
2 Disagree
3 Neutral
4 Agree
5 Strongly Agree

Read the question and rate it with the following in front of mind:

**‘In my belief,
the answer to this question is clearly defined’.**

There are two ways in which you can choose to interpret this statement;

1. how aware are you that the answer to the question is clearly defined
2. for more in-depth analysis you can choose to gather evidence and confirm the answer to the question. This obviously will take more time, most Self-Assessment users opt for the first way to interpret the question and dig deeper later on based on the outcome of the overall Self-Assessment.

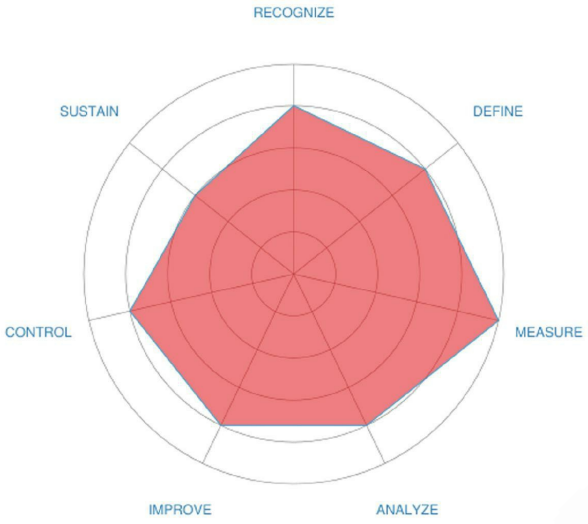
A score of ‘1’ would mean that the answer is not clear at all, where a ‘5’ would mean the answer is crystal clear and defined. Leave emtpy when the question is not applicable or you don’t want to answer it, you can skip it without affecting your score. Write your score in the space provided.

After you have responded to all the appropriate statements in each section, compute your average score for that section, using the formula provided, and round to the nearest tenth. Then transfer to the corresponding spoke in the EC Council Certified Incident Handler Scorecard on the second next page of the Self-Assessment.

Your completed EC Council Certified Incident Handler Scorecard will give you a clear presentation of which EC Council Certified Incident Handler areas need attention.

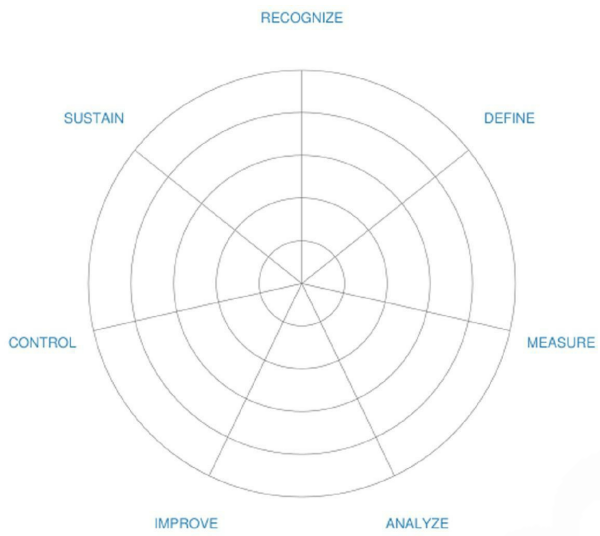
EC Council Certified Incident Handler Scorecard Example

Example of how the finalized Scorecard can look like:



EC Council Certified Incident Handler Scorecard

Your Scores:



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